

**OPERATORS**  
This guide is intended for all end users

**Questions?**  
  
Contact us at:  
  
400 North 34th Street  
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Seattle, WA 98103  
  
(206) 297-1241  
8am - 5pm, Mon-Fri

# Home Office vs. Manager Screen

## Features Comparison

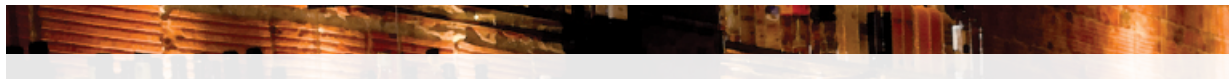
Dinerware Home Office is a web-based, mobile-enabled management tool that provides a real-time secure connection to your existing Dinerware POS system. Sign in from any laptop, tablet or mobile device connected to the Internet, and access most Dinerware Manager features with no setup, at a **low monthly price**, and with **no contract**.

Dinerware Home Office offers two features which are not available on your in-store Dinerware POS system: **Scheduled reports** and the **Data Dashboard**. Use Scheduled Reports to schedule any Dinerware Page report to be sent via email at a time and frequency of your choice. The Data Dashboard is optimized to display a real-time snapshot of all relevant data for your establishment, including sales numbers, labor, and open tickets at-a-glance.

Although the in-store Manager Screen user interface and Home Office Data Dashboard look very different, Dinerware Home Office mirrors the Dinerware Manager screen categories and functionality with the following exceptions:

## Manager Screen Categories Comparison

| Manager Screen category    | Home Office notes   |
|----------------------------|---|
| Menu                       | <b>Adding or editing Taxes - unavailable in Home Office</b>   |
| Employees                  | <b>Edit Pay by User (Employee&gt;Edit User&gt;Job&gt;Edit Job) - unavailable in Home Office</b>   |
| Jobs                       | <b>The following are unavailable in Home Office from "Edit Jobs:"</b> <ul style="list-style-type: none"> <li>• <b>Selecting the "Favorite Reports" by Job</b></li> <li>• <b>Automatically calculating overtime for the base pay rate</b></li> <li>• <b>Advanced Job settings</b></li> </ul> |
| Sections                   | <b>The following are unavailable in Home Office:</b> <ul style="list-style-type: none"> <li>• <b>Quick Settings</b></li> <li>• <b>Image Upload</b></li> <li>• <b>Layout</b></li> </ul>  |
| Discounts                  | <i>Mirrored functionality</i>   |
| Void                       | <i>Mirrored functionality</i>   |
| <b>Advanced&gt;Loyalty</b> | <b>Unavailable in Home Office</b>   |
| <b>Daily</b>               | <b>Load custom Daily reports - unavailable in Home Office</b>   |
| Fresh Sheet                | <i>Mirrored functionality</i>   |



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| Manager Screen category           | Home Office notes   |
|-----------------------------------|---|
| <b>Labor</b>                      | <b>Print Shift Report - unavailable in Home Office</b>  |
| Batch                             | <i>Mirrored functionality</i>   |
| <b>Report</b>                     | <b>Flex Reports - unavailable in Home Office</b>  |
| <b>Tickets</b>                    | <b>Print Guest Check - unavailable in Home Office</b>   |
| <b>Messaging</b>                  | <b>Unavailable in Home Office</b>   |
| System>Tickets                    | <i>Mirrored functionality</i>   |
| System>Receipts                   | <i>Mirrored functionality</i>   |
| System>Customers                  | <i>Mirrored functionality</i>   |
| System>Choices                    | <i>Mirrored functionality</i>   |
| System>Credit                     | <i>Mirrored functionality</i>   |
| System>Gift Cards                 | <i>Mirrored functionality</i>   |
| <b>System&gt;Reporting</b>        | <b>Unavailable in Home Office (but all Dinerware Page Reports are accessible via Home Office)</b> |
| System>Labor                      | <i>Mirrored functionality</i>   |
| System>Time                       | <i>Mirrored functionality</i>   |
| System>User Interface             | <i>Mirrored functionality</i>   |
| <b>System&gt;This Workstation</b> | <b>Unavailable in Home Office</b>   |
| System>International              | <i>Mirrored functionality</i>   |
| System>Security                   | <i>Mirrored functionality</i>   |
| <b>System&gt;Logging</b>          | <b>Unavailable in Home Office</b>   |
| <b>Printers</b>                   | <b>Ability to adopt or edit printers – unavailable in Home Office</b>                             |