



**OPERATORS**  
For daily users of the system

# Gift Card Transaction Providers

## Dinerware 3.3

**Questions?**

Contact us at:

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### Dinerware Gift Card Transaction Providers

Dinerware has multiple gift card transaction providers that support the use of gift cards in Dinerware POS. Below is a chart listing each provider along with common attributes:

Transaction Provider	Multi-Site	Single-Site	MSRP
Dinerware 3.3 Gift		X	Included in 3.3
bLoyal	X		\$595
First Data Gift	X		\$595
Harbor Touch	X		\$595
Heartland Gift	X		\$595
Mercury Gift	X		\$595
Pay Pro (PPI) Gift	X		\$595
Valutec Gift	X		\$595

### Dinerware Gift Card Provider FAQ

One of the new features in Dinerware 3.3 is a (native) built-in Stored Value Gift Card Provider which means that you can load and redeem value from plastic cards without using a 3rd party processor.

To help you through this process we have listed some of the commonly asked questions when choosing Dinerware Gift as your transaction provider:

1. What is the cost of the Dinerware Gift Provider?
  - a. The Gift Provider is included in the newest version of Dinerware 3.3. If you purchased Dinerware on or after 10/01/12, you should already be on version 3.3. If you purchased Dinerware prior to 10/01/12, ask your Authorized Dinerware Reseller about upgrading today!
2. What are the transaction costs if I decide to go with Dinerware Gift?
  - a. The great advantage of Dinerware Gift is that it's 100 % included in the cost of your Dinerware system. You will never pay ongoing gift card transaction fees.

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3. Who do I order my gift cards from for Dinerware Gift?
  - a. To ensure quality and compatibility all Dinerware gift cards are manufactured by Plastic Resource and can be purchased through your Authorized Dinerware Dealer.
4. Whom do I contact to setup gift cards?
  - a. Contact your Authorized Dinerware Dealer.
5. Can I order custom gift cards for my restaurant?
  - a. Yes, custom gift and loyalty cards can be created with any image.
6. How much will gift cards cost using Dinerware Gift?
  - a. Contact your Authorized Dinerware Dealer for current gift and loyalty card pricing.
7. If I am currently using another Gift Card service and want to switch to Dinerware Gift, can I import all of my outstanding card balances to Dinerware Gift?
  - a. The ability to import existing gift card data will be released in a later version of Dinerware Gift.
8. Is gift card transaction information stored locally or in the cloud?
  - a. The first release of Dinerware Gift will store all gift card information on your local system.
9. Can my customers purchase a gift card at one location and redeem it at another?
  - a. Dinerware Gift currently only supports the use of gift cards at single sites. You cannot use a gift card generated at Location A to pay for goods at Location B.